

# First line support

If people have questions regarding the events they need to be able to contact the organization to ask these questions. In the settings there is an option to add first line support contact details. These details are shown in the webshop so it is easy for people to find the contact information.

Events reporting

**Guest list**  
Manage guest lists  
Manage invitations

**Vouchers**  
Manage vouchers

**System**  
Settings

Support settings

Organization name	Example Organisation
Primary contact	Support employee
Email	support@event.com
Phone number	+31612345678

Ticket banner settings

For the most optimal results on your ticket we recommend to use a ticket banner size of 850x315 pixels

Configuration of the contact support settings:

Contact organizer

Events overview

Ticket overview

**Contact information**  
Example Organisation  
Support employee  
Phone: +31612345678  
Email: [support@event.com](mailto:support@event.com)

## March 2019

Chill Out Festival

Festival

Contact details in the webshop: