Dizizid Manual



This online manual will guide you through the Dizizid system and lets you get started in no time. Below you can see the table of contents of our manual. If you cannot find the answer you are looking for, you can contact us through email or Whatsapp.

- E-mail helpdesk: support@dizizid.com
- Whatsapp helpdesk: +31 6 1111 1977

QUICK START GUIDE

- · Access to the Administration part of the system?
 - · How do I give someone else access rights to login?
- Ticket management
 - How do I change the price of a ticket?
 - Important: Check your Max ticket settings
 - How do I add a new ticket?
- The webshop link
- Contact information
- Ticket sales & payouts
- Scanning tickets

Event ticketing

- Ticketing for Parties
 - How do I create a webshop for a party from scratch
 - How do I create a webshop for a repeating party
- Ticketing for Festivals
 - How do I create a Festival webshop location & settings (step 1)
 How do I create a Festival webshop event wizard (step 2)

 - How do I create a Festival webshop schedules and timetables (step 3)
 - How do I create a Festival webshop offers and tickets (step 4)
- How do I create extra ticket offers

The Webshop

- How do I change the webshop picture
- How do I change the webshop text
- How do I change the schedule order in the webshop
- How do I change the ticket order in the webshop
- How do I change the month in the webshop
- How do I change the colors of my webshop
 - Color selection webshop
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 - Panels settings webshop
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 - Buttons settings webshop
- How do I integrate the webshop into my website

The webshop ticket link

How do I use a link for a specific event or part of the event

Other currencies

• How do I add another currency

Tickets & Offers

· How do I change the ticket price or add extra offer periods

Facebook marketing discounts

How do I add Facebook discounts to my webshop

Custom fields

· How do I create a custom field

Discount codes / Vouchers

- How do I create a discount code
 How do I change a discount code
 How do I create an auto fill discount code link

Guest list management

- How do I send a Free guest list invitation
 How do I send a Paid guest list invitation

Basic first line support

How do I resend a ticket

Reporting

- How do I create a order report
 How do I create a custom fields report

Ticket access control

- How do I create a printed list of tickets
 How do I use the Dizizid Entrance Management scan app

System users

• How do I give someone access rights to use the system

Browser tips

How do I clear the cache of my Google Chrome browser

Sales dashboard

Payouts

• How do I get a specification of my payouts.

First line support